



NETWORK ENGINEER

Information Technology Department, Conwy

Permanent, 37 hours per week

NWFRS Grade 06 £33,156 to £36,202 per annum

(Pay is inclusive of 8.5% pay allowance for providing out of hours cover)



We are looking for a Network Engineer to join our busy ICT Department, which is normally located at our offices in Conwy.

Reporting to the Technical Manager, the Network Engineer will ensure the smooth, day to day running of the ICT network and telecoms systems by providing technical knowledge and support. Working in a demanding environment where precision is critical, they will also assist with installations, rectification of faults, repairs and redesigns of the network and telecom infrastructure, to provide an escalation point and specialist guidance and support to colleagues and users.

The appointed person will need to be self-motivated and driven to learn and develop their skills. With a methodical approach to troubleshooting and problem solving, they will need take ownership of tasks and see them through to completion.

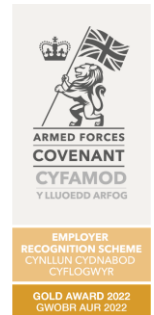
Applicants will need to demonstrate (with evidence) the skills, as outlined in the job description and Person Specification including:

- Working knowledge of Networks to CCNA or equivalent standards
- Experience of working within an ICT environment
- Good attention to detail and a methodical approach to problem solving
- Ability to communicate effectively and support training of others
- Ability to meet targets, deadlines and work under pressure
- Knowledge of ITIL methodology is desirable
- A working knowledge of Solarwinds and Microsoft Server operating systems and Active Directory is strongly desired
- A current valid UK driving licence and the ability and willingness to travel as and when required
- Subject to National Police Vetting for disclosure checks
- Level 2 Welsh: if not already demonstrated on application - support will be provided as appropriate)

For further details about the role, please refer to the information pack. To apply, please complete and submit your application pack by email to: recruitment@northwalesfire.gov.wales

**Closing date for receipt of application forms is 12.00
noon, 03/12/24**

The closing date will be strictly adhered to and no exceptions will apply.



Confidential Employee
Hotline

We are an equal opportunity employer and welcome applications from all sections of the community. We are committed to equality of opportunity for all staff and applications from individuals are encouraged regardless of age, disability, sex, gender reassignment, sexual orientation, pregnancy and maternity, race, religion or belief and marriage and civil partnerships. We welcome correspondence and calls in Welsh and English and we will respond equally to both and will reply in your language of choice without delay. Applications submitted in Welsh will be treated no less favourably than an application submitted in English.