





About us

North Wales Fire and Rescue Service helps to protect an estimated population of 687,098 people as well as hundreds of thousands of tourists and visitors who come to North Wales every year.

The Service area is approximately 6,150 square kilometres, ranging from sparsely populated rural areas, through to more inhabited urban areas; this includes a road network of 35,119 kilometres and coastline measuring 400 kilometres.

Area (Km ²)	Population	Dwellings	Non-Domestic Properties	Road Length (Km)	Local Authority Areas
KM²					Anglesey Conwy Denbighshire Flintshire Gwynedd Wrexham
6,150	687,098	329,382	33,606	35,119	

The Service employs around 898 staff in operational and corporate service roles. There are 44 fire stations based across the North Wales area which house a variety of emergency vehicles and specialised equipment, which help support our operational firefighters at incidents.

Wholetime Firefighters	On-Call Firefighters	Control Staff	Corporate Services Staff	Number of Fire Stations	Emergency Appliances
274	452	31	144	44	54 Fire Engines 3 Aerial Ladder Platforms and 30 Other Operational Appliances
Establishment	Establishment	Establishment	Establishment		

as at 31st March 2023

Protecting, Preventing, Responding

As an emergency service we are available 24 hours a day, 7 days a week and 365 days a year to respond to emergency incidents.

Responding

Our Control operators are highly trained to take details of your emergency call



Did you know that during 2022-23 we:

- handled **13,224** emergency calls;
- attended **5,892** emergency incidents, of which;
- **2,011** were fire related;
- **1,209** were non-fire emergency, and;
- **2,672** turned out on arrival to be a false alarm;
- attended **344** accidental dwelling fires;
- help put out **55** wildfires.

Preventing

Our dedicated fire safety teams work in residential communities to promote fire safety



Did you know that during 2022-23 we:

- completed **18,052** Safe and Well Checks, of which;
- **32%** were referred from an agency partner;
- **6,162** were classed as high risk;
- provided **139** safety talks to children and young people;
- helped look for **34** high risk missing people.

Protecting

Our specialised business fire safety staff ensure legal regulations are being met



Did you know that during 2022-23 we:

- completed **XX,XXX** fire safety audits on business premises;
- served a total of **XX** enforcement notices, prohibition notices and formal cautions;
- **X** prosecutions were successfully made;
- worked closely with farmers and landowners to manage controlled burning work and reduce calls into Control.